



Loudoun Hunger Relief is a private non-profit emergency food resource for people who live in Loudoun County and need food assistance. We are not a government agency. Available grocery items will vary and are not guaranteed. Households can visit up to once a week. We have in-person and curbside appointment options at our Leesburg market location Tuesday-Saturday each week, as well as mobile markets without appointment at various locations throughout the week. Visit www.loudounhunger.org for current schedules or to make an appointment.

LHR Requirements for Service*

You must provide proof that you and your household members live together in Loudoun County. This must include a picture ID and a current Loudoun address with your name. A valid non-expired Virginia driver's license with your current Loudoun address is the best form. We will also accept a passport or other government picture ID with a current bill, such as Dominion, Washington Gas, Comcast, etc. Proofs must be dated within the last three months. LHR requires an application with information for all your household members. This application is updated annually and provides LHR with the information it needs to fund our programming.

*These documents are needed for non-USDA foods only and are not required to receive TEFAP (USDA). There is still a separate application process for TEFAP (USDA). *"USDA is an equal opportunity provider, employer, and lender."*

Your Rights

1. Privilege of participation in LHR's food distribution program, free of charge.
2. The right to receive courteous and respectful service from all staff and volunteers who represent our organization.
3. The right to be treated fairly without regard to age, race, color, religion, gender, sexual orientation, national origin, marital status, physical or mental handicap, or citizenship status.

Your Responsibilities

1. Be kind.
2. Show respect for others.
 - Respect all rules, policies and procedures.
 - Supervise children at all times.
 - Drive safely.
 - Respect parking guidelines.
 - Use respectful language and behaviors.
 - Everyone is expected to courteously share the resources available, which includes respecting item limits, appointment times, and instructions from volunteers/staff.
 - Understand that food items may be short-date, limited, or not your preferred items.
3. Respect the environment
 - Do not smoke anywhere on the premises.
 - No one under the influence of alcohol or drugs will be permitted on the premises.
 - Do not eat or drink while inside the building.
 - Do not loiter before or after program hours.

All participants are expected to follow these rules in order to be served at Loudoun Hunger Relief. Failure to do so may result in a warning, or limitation of services.

Weather/Holiday Policy

Loudoun Hunger Relief may be closed for dangerous weather, for federal holidays, and for some other reasons. Questions about us being open? Please call 703-777-5911 or check the website: loudounhunger.org.